

INSTRUCTIONS WITH REGARD TO RELIANCE ANY TIME MONEY CARD

- 1 The card shall be issued only to Resident Individuals. The card shall not be issued to Minors, HUF, NRI, Pvt/ Public Ltd Companies, Partnership Firms, Proprietorship Firms, Trusts etc. No card shall be issued for subscriptions through DDs/third party cheques.
- 2 Please note: The card will be sent only after realisation of cheque.
- 3 Only one card can be issued to one folio/ account. This shall be issued only to the 1st holder where the mode of holding is Single or any one or survivor.
- 4 Cash withdrawl /Balance Enquiry/Transaction at POS terminals are chargeable. Please refer to the Tariff Card in the Welcome Kit.
- 5 Redemption facility through this card will be purely optional and in addition to the conventional method of redemption i.e. physical redemption request to be submitted at the Designated Investor Service Centres of the Reliance Mutual Fund. Investor can opt for any mode of redemption as per his choice and convenience.
- 6 Your Personal Identification Number (PIN) shall be mailed to you separately. Please ensure that you receive the PIN after you receive your card. In case you do not receive the same it please contact the RCAM/ Karvy branch Investor Service Center or call 30301111 or send an e-mail to customer_care@reliancecmutual.com.
- 7 In case your Reliance Any Time Money Card is already linked to an existing folio, scheme and if you wish to link your investment in e.g.: Reliance Equity Fund to this existing card then your Reliance Equity Fund would become secondary account. In case of Visa ATM or POS terminals you can only transact through Primary A/c.
- 8 Please change your PIN immediately on receipt
- 9 Please sign on the reverse of the card on the signature panel.
- 10 Withdrawals through ATM or POS terminals can be stopped temporarily or permanently for want of any statutory compliance
- 11 Please retain a copy of transaction slip generated by the ATM Machine after completion of transaction as confirmation of the transaction done.
- 12 If your card ever gets lost or stolen, please contact us immediately at the telephone numbers mentioned at the back of the card. We will hot list your card (no transactions shall be possible thereafter through the hot listed card).
- 13 In order to receive the credit back on void transactions done on your card, you need to send/fax a copy of void transaction slip to the address mentioned at the back of the card.
- 14 Your card is valid in India and abroad. You cannot make foreign currency transactions in Nepal and Bhutan (i.e. transactions in currencies other than local currency of Nepal/ Bhutan or Indian Rupees).
- 15 Please ensure that while using the card outside India, you are doing so strictly in accordance with RBI's Exchange Control Regulations, as prevailing from time to time. The onus of ensuring compliance with the regulations is on you, the holder of the card.
- 16 Please read the terms and conditions carefully, which will be provided in the welcome kit of the card.
- 17 Please contact RCAM for the Schemes under which cards are issued.